

# Prescribers

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From the *Special* menu choose *Prescribers*

We were going to title this section “Managing Prescribers” but we all know that's not possible 😊

When you are in dispensary mode, issuing items to a patient allows you to add a prescriber. This menu item allows you to set up your list of prescribers.



To add a new prescriber, click the “New” button.



Add a code for the prescriber. You can use the code quickly to look up the prescriber when dispensing.

Other fields are fairly self-explanatory. Note that the code, first name and last name can all be used for looking up prescribers when dispensing.

## Initials

The text you put in the “Initials” field will print on dispensary labels.

## Active status

If you have a prescriber that is no longer used, you can change their status to “inactive” and the prescriber will not show in the choice list when dispensing. Inactive prescribers will still show when you choose *Special > Show Prescribers...*

We suggest you might want to add a “Miscellaneous Prescribers” item to the list, and use this if you have a lot of prescribers whose prescriptions you only dispense infrequently.

## Category

This field can be used to group prescribers together, and can then be used to filter prescribers when producing a transaction report.

# Merge prescribers

This item from the *Special* menu is used to merge two prescribers, where the same prescriber has

inadvertently been entered twice. You are shown a window like this:



Enter the two prescriber names by entering the start of their surname or their code, and then pressing *Tab* . The top prescriber is the one who will be kept. The lower prescriber will be deleted.

Once you have entered the two names, check the details are correct, and then click *OK*. You will be warned one last time, and then the operation will be completed.

All transactions that recorded the deleted prescriber will now show the name of the prescriber that was kept.

## Import prescribers

For information on the procedure for importing a file containing your prescribers see [Importing prescribers](#)

<note>To continue to the next section of the mSupply® user guide click [here](#)</note>

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