

27.06. Why is my stock on hold?

There are a number of reasons why stock can be **On hold**. This stock will be included in any stocktakes, but cannot be issued by mSupply. Depending on the reason, there will be different actions required to issue the stock:

- The **Item** is **On hold** - refer [About items, Tabs on the Item Details Window, The General tab](#)
 - mSupply will allow you to manage this stock, but it will not allow you to select this item for issue. To issue stock, you will need to take the **Item** off hold.
- The **Stock line** is **On hold** - refer [Issuing goods to a customer \(customer invoices\), Adding lines to an invoice, Selecting from Item Lines, Lines on Hold](#) for an explanation and instructions on how to change the hold status of the **stock line**.
- The **Location** is **On hold** - refer [Locations and location types, Adding a location, General tab](#) for an explanation and instructions on how to change the hold status of the **location**.

Previous: [28.05. What do I need to set up mSupply Mobile?](#) | | Next: [28.07. How to correct wrong pack sizes](#)

From:
<https://docs.msupply.org.nz/docs/> - **mSupply documentation wiki**

Permanent link:
https://docs.msupply.org.nz/docs/faq:why_is_my_stock_on_hold?rev=1620190411

Last update: **2021/05/05 04:53**

