

- playground
- 1. About mSupply
 - 1.01. Introduction
 - 1.02. Why mSupply?
 - 1.03. Who uses mSupply?
 - 1.04. Which combination of mSupply products best suits your organisation?
 - 1.05. Terms, definitions and conventions used in this user guide
- 2. Setting Up mSupply: Technical Guide
 - 2.01. Requirements
 - 2.02. Installation
 - 2.03. Starting mSupply for the first time
 - 2.04. Client/Server FAQ
- 3. Tutorial
 - 3.01. The tutorial like no other
 - 3.02. Logging in
 - 3.03. Opening the example data file
 - 3.04. Navigator
 - 3.05. Creating and viewing items
 - 3.06. Customers and suppliers
 - 3.07. Viewing Names in Google Maps
 - 3.08. Enter incoming goods (supplier invoices)
 - 3.09. Enter outgoing goods (customer invoices)
 - 3.10. Entering quotations
 - 3.11. Working with lists
 - 3.12. Where to now?
- 4. Items
 - 4.01. About items
 - 4.02. Adding a new item
 - 4.03. Item categories
 - 4.04. Item master lists
 - 4.05. Programs
 - 4.06. Stock locations and location types
 - 4.07. Building (manufacturing) items
 - 4.08. Merging two items
 - 4.09. Ad hoc items
 - 4.10. Non-stock items
 - 4.11. Managing drug interaction groups
 - 4.12. Managing item access with Departments
 - 4.13. Prices in mSupply
 - 4.14. Repacking items
 - 4.15. Show items with stock
 - 4.16. Splitting a stock line
 - 4.17. Stocktakes
 - 4.18. Phased stocktakes
 - 4.19. Inventory adjustments
 - 4.20. Units
 - 4.21. Forecasting
 - 4.22. Pickfaces and Replenishments setup
 - 4.23. Pickfaces and Replenishments
- 5. Customers and Suppliers
 - 5.01. Names: using, adding and editing

- 5.02. Contacts
- 5.03. Merging two names
- 5.04. Name categories
- 5.05. Name tags
- 5.06. Suppliers: adding and viewing
- 6. Purchasing
 - 6.01. Ordering stock from suppliers
 - 6.02. Managing purchase orders
 - 6.03. Purchase order categories
 - 6.04. Ordering from one store to another (internal orders)
 - 6.05. Multi-store Purchase Orders
- 7. Receiving Goods
 - 7.01. Supplier invoices
 - 7.02. Goods receipts
 - 7.03. Editing pack sizes
 - 7.04. Managing outstanding purchase order lines (pipeline stock)
 - 7.05. Custom stock fields
 - 7.06. Managing donors
- 8. Issuing Goods
 - 8.01. Issuing goods to a customer (customer invoices)
 - 8.02. Viewing customer invoices
 - 8.03. Backorders
 - 8.04. Electronic invoices
 - 8.05. Transferring goods to another store
 - 8.06. Box management
 - 8.07. Stock control methods for your customers (requisitions)
 - 8.08. Customer budgets
- 9. Returning Goods
 - 9.01. Return goods to a supplier
 - 9.02. Receiving goods back from a customer
- 10. Dispensing Goods
 - 10.01. Dispensary mode
 - 10.02. Prescription entry
 - 10.03. Patients
 - 10.04. Patient insurance
 - 10.05. Prescribers / Clinicians
 - 10.06. Abbreviations for dispensing
 - 10.07. Diagnoses
 - 10.08. Label printing preferences
 - 10.09. Warnings
 - 10.10. Patient medication records
 - 10.11. Printer setup for Remote Desktop Client
 - 10.12. Patient type and Ward setup
- 11. Payments and Receipts
 - 11.01. Payments to suppliers
 - 11.02. Receiving payment from customers
 - 11.03. Prescription payments and credits
 - 11.04. Cash register
- 13. Reports
 - 13.01. Report basics
 - 13.02. Stock and items reports

- 13.03. Transaction reports
- 13.04. Purchasing reports
- 13.05. Stocktake reports
- 13.06. Requisition reports
- 13.07. Dispensary/prescription reports
- 13.08. Dashboard
- 13.09. Customer ordered shortfall report
- 13.10. ATC and DDD code based reports
- 13.11. Other reports
- 13.12. Manage reports
- 13.13. Saving report templates
- 13.14. Custom reports
- 13.15. SuperReport editor
- 14. Notifications
 - 14.01. Notifications (Alerts)
- 12. mSupply Link (Supplier Hub)
 - 12.01. Configuring the mSupply Link
 - 12.02. Ordering Process with mSupply Link
 - 12.04. Receiving goods
 - 12.03. Supplying a mSupply Link site
- 15. Barcode Scanning
 - 15.01. Barcode scanning
 - 15.02. Adding barcodes to items
 - 15.03. Barcode scanning and receiving goods
 - 15.04. Barcode scanning and stocktaking
 - 15.05. Barcode scanning and pick list checking
 - 15.06. Barcode label printing
 - 15.07. Barcode scanning and prescriptions
 - 15.08. Barcode scanning with handheld computers (The Zapp App)
- 16. Preferences
 - 16.01. General preferences
 - 16.02. Purchase order preferences
 - 16.03. Invoice preferences
 - 16.04. Printing preferences
 - 16.05. Mobile Dashboard set up (before v4.0)
 - 16.06. Entering a new logo
 - 16.07. Synchronisation preferences
 - 16.08. FrontlineSMS
 - 16.09. Barcode scanning preferences
 - 16.10. Options (standard reasons)
 - 16.11. Custom fields
- 17. Data Import and Export
 - 17.01. Importing items
 - 17.02. Importing stock
 - 17.03. Importing names
 - 17.04. Importing prescribers
 - 17.05. Importing abbreviations
 - 17.06. Importing customer budgets
 - 17.07. Importing locations
 - 17.08. Importing supplier invoices
 - 17.09. Importing assets

- 17.10. Importing regions
- 17.11. Importing requisitions
- 17.12. Importing supplier quotes into Tenders
- 17.13. Importing stores
- 17.14. Importing tenders
- 17.15. Exporting items, exporting items and stock
- 17.16. Exporting locations
- 17.17. Exporting names
- 17.18. Exporting records
- 17.19. Exporting invoices
- 17.20. Exporting invoices to Moneyworks
- 17.21. Exporting to MYOB
- 17.22. Exporting sites
- 17.23. Exporting assets
- 17.24. Exporting to the dashboard
- 18. Tenders
 - 18.01. Introduction to tender management
 - 18.02. Standard tender conditions
 - 18.03. Adding suppliers to a tender and inviting responses
 - 18.04. Adding supplier responses to a tender
 - 18.05. Tender reference documents
 - 18.06. Benchmark prices for tenders
 - 18.07. Analysing supplier responses and creating purchase orders
 - 18.08. Tender currencies
 - 18.09. Supplier instructions for using tender submission web interface
 - 18.10. Using web tenders
 - 18.11. Supplier instructions for submitting tender responses via Excel
- 19. Remote User Web Interface
 - 19.01. Introduction to web interfaces
 - 19.02. mSupply web server
 - 19.03. mSupply customer web interface
 - 19.04. mSupply customer web interface: guide for customers
 - 19.05. Web Dashboard
 - 19.06. Mobile Dashboard set up (after v4.0)
 - 19.07. Online catalogue
 - 19.08. Stock web app
 - 19.09. mSupply REST API
 - 19.10. mSupply legacy REST APIs
 - 19.11. mSupply sync API
 - 19.12. UNFPA LMA reports app
- 20. Cold Chain Equipment
 - 20.01. Vaccine Vial Monitoring (VVM)
 - 20.02. Configure VVM for a Mobile store
 - 20.03. Cold Chain App Notifications
 - 20.04. Berlinger Fridge Tag and Q-Tag Integration
- 21. Assets
 - 21.01. Assets setup
 - 21.02. Asset management
- 29. Hospital Info System (HIS) Module
 - 20.01. Why a HIS module for mSupply?
 - 20.02. Setting up wards and beds

- 20.03. ICD disease codes
- 20.04. Procedures
- 20.05. Patients
- 20.06. Encounters
- 20.07. Other lists
- 20.08. Statistics
- 20.09. HIS preferences
- 22. mSupply Mobile (Android)
 - 22.02. mSupply Mobile technical instructions for setup
 - 22.03. mSupply configuration for mobile
 - 22.01. mSupply Mobile user guide
- 23. Integration with other systems
 - 23.01. DHIS2 integration
 - 23.02. DHIS2 LMIS integration
 - 23.03. FrontlineSMS integration
 - 23.04. mSupply eLMIS interface
 - 23.05. Moneyworks integration
 - 23.06. MYOB
 - 23.07. NHLMIS integration
 - 23.08. HL7 and Tamanu/Patis Plus integration
 - 23.09. iVEDiX integration
 - 23.10. Siglofa integration
- 24. Data Tables and Fields
 - 24.01. Main tables
 - 24.02. Other tables
 - 24.03. Foreign keys
 - 24.04. Internal tables
- 25. Technical Administration
 - 25.01. mSupply client / server installation part 1
 - 25.02. mSupply client / server installation part 2
 - 25.03. mSupply client / server installation part 3
 - 25.04. Schedules and periods
 - 25.05. Web browser access via TSPlus
 - 25.06. Backup
 - 25.07. Updating mSupply
 - 25.08. Changing users and passwords
 - 25.09. Diagnostics
 - 25.10. Finalising transactions
 - 25.11. Managing data files
 - 25.12. mSupply dispensary installation
 - 25.13. mSupply server administration
 - 25.14. mSupply deployment
 - 25.15. Managing users
 - 25.16. Show connected users
 - 25.17. License management
 - 25.18. Label printer hardware setup
 - 25.19. The system log
 - 25.20. Server troubleshooting
 - 25.21. Help menu
 - 25.22. Field descriptions
- 26. Other Topics

- 26.01. Miscellaneous topics
- 26.02. Reminders
- 26.03. Transaction Status & Type Codes
- 26.04. Budgets
- 26.05. Edit menu
- 26.06. Transaction categories
- 26.07. Virtual stores
- 26.08. Bulk Store Preferences Editor
- 26.09. Custom data
- 26.10. Currencies
- 26.11. Using foreign currencies in transactions
- 26.12. Product (drug) registration
- 26.13. Using the mSupply remote client
- 26.14. Authorisation
- 26.15. Remote authorisation
- 26.16. Misc labels
- 26.17. Keyboard shortcuts
- 26.18. Troubleshooting
- 26.19. Migrating to Open mSupply
- 26.20. Document registry
- 27. Help
 - 27.01. Support and mSupply Up-to-Date program
 - 27.02. mSupply Support Web Portal
 - 27.03. Help > About mSupply
- 28. Frequently Asked Questions
 - 28.01. How to re-set the mSupply client
 - 28.02. Remote Support - Installing TeamViewer
 - 28.03. Why is my stock balance report showing negative?
 - 28.04. How to remove stock lines that have '0' available
 - 28.05. What do I need to set up mSupply Mobile?
 - 28.06. Why is my stock on hold?
 - 28.07. How to correct wrong pack sizes
 - 28.08. How to report by invoice category
 - 28.09. Imprest work flow
 - 28.10. Tips and tricks
 - 28.11. Benefits of a multi-store system
 - 28.12. How to access Temp folder
 - 28.13. Fixing incorrectly received stock
 - 28.14. Navigating inactive windows or form
 - 28.15. Wastage Prediction due to expiry when ordering
- 29. Synchronisation
 - 29.01. Introduction to Synchronisation
 - 29.02. Synchronisation Sites
 - 29.03. Sync Site Wizard (Superseded)
 - 29.04. Sync Site Export
 - 29.05. Sync Site Import
- training
 - handouts
- misc:start
 - contents
 - headings

- 31. Client specific pages
 - afghanistan
 - axios
 - caipa
 - cambodia
 - colombia
 - cookislands
 - cotedivoire
 - djibouti
 - drcongo
 - east_timor
 - fiji
 - haiti_chemonics
 - laos
 - liberia
 - myanmar
 - ncctrc
 - niger
 - nigeria_drf
 - nigeria_kaduna
 - png
 - samoa
 - solomons
 - southsudan
 - tonga
 - uk_med
 - unfpa
 - zanzibar
- 30. Tips and Tricks
 - 30.1. Customising Item Lists
 - 30.1. (version française): Personnaliser la Liste d'Articles
 - 30.2. Allocating Stock to Placeholder lines - the Magic Button
 - 30.2. (version française): Allouer une commande avec le bouton magique
 - 30.3. Reminders
 - 30.3. (version française) Rappels
 - 30.4. Keyboard shortcuts
 - 30.4. (version français) Raccourcis Clavier
- fr
 - about
- user
 - lou
- wiki
 - ebook
- sidebar

From:

<https://docs.msupply.org.nz/docs/> - **mSupply documentation wiki**

Permanent link:

<https://docs.msupply.org.nz/docs/misc:start?rev=1571369899>

Last update: **2019/10/18 03:38**

